

Shorai battery warranty conditions

Shorai extended its battery warranty to 5 years.

Shorai strives to provide its customers with the best possible service. We really care about the quality of our products and the satisfaction of our customers. Do not hesitate to contact us with your experience, suggestions. We are here to respond to your suggestions or comments.

Conditions not covered by the warranty:

Use of Shorai batteries in applications not listed in the VPMtech s.r.o.

for example: Aviation, Automotive, Motive power (LFX battery as main power source, no alternator in engine).

Opening the battery case will void the warranty

Charging by overvoltage, or other faulty charger, or other custom charger settings.

Use not exceeding the CCA specification at startup

Short circuit of main terminals or BMS port

Incorrect connection to 5-pin BMS port

Overdraft (ie Quiescent voltage that can drop below 12.8 V / 6.4 V for LFX 12 V / 6 V)

Physical damage to the battery after purchase (shock, etc.)

We do not recommend or guarantee the use of the LFX battery for use in the automotive or aerospace industries.

Our batteries will generally work in vehicles up to 110 Cubic Inches or 1,800 Cubic Centimeters (LFX36L3-BS12 and LFX36A3-BS12 series). If you have a stock motor pulled from another vehicle, then you can use our battery finder to select the battery that the motor came from as long as the starter gearing is the same. If you have any other questions, please give us a call and we will assist you.

* A free replacement will only be issued once during the warranty period. Any additional replacements will be prorated at the sole discretion of VPM tech s.r.o.

WARRANTY PERIOD Shorai batteries:

The warranty coverage period will be five years from the original date of purchase. Any free replacement or pro-rated warranty purchases during this time will **not extend the warranty coverage period**. A copy of the original receipt or proof of purchase is required for all warranty claims.

The warranty period is 5 years from the original date of purchase. All warranty claims require a copy of the original receipt or proof of purchase.

The warranty is divided into two periods from the date of purchase.

Month 1 ~ 12 100% off the purchase price

Month 13 ~ 60 discount 50% off the purchase price